

Business, Accounting & Retail

Apprenticeship Standard in Customer Service Practitioner

Campus: Rotherham College

Code: FFEBA0004#

Level: 2

About This Course

This
course is delivered in small cohorts at certain points throughout the year.

What Will I Study?

The
relevant knowledge, skills & behaviours within the Apprenticeship standard such as stakeholders, business fundamentals, quality, IT skills and external environment factors.

English
& Maths @ Level 2 if applicable.

Why Study Here?

- **Industry experts provide all teaching materials**
 - **Access to a wide range of facilities and campus' across our College group**
 - **Partnered with nationally recognised awarding bodies**
 - **Dedicated account manager for your employer**
- Personalised advice & guidance on how to best achieve your career goals**

Entry Requirements

- **Apprentices will be required to have or achieve level 1 English and maths prior to taking end-point assessment.**

How To Apply

Apply on our website or contact our Employer Partnerships Team on 01709 513333 or email enquires@rnntraining.co.uk

What Courses Can I Progress Onto?

Apply
on our website or contact our Employer Partnerships Team on 01709 513333 or
email enquires@rnntraining.co.uk

Tuition Fees

Contact
our Employer Partnerships Team to discuss how your business access funding on
01709 513147 or email enquires@rnntraining.co.uk.
This course is funded via the Apprenticeship
Service.

Last updated: 12th June 2024